IMPROVING THE
HEALTH
OF WESTERN
COLORADO

An IMPACT REPORT to OUR COMMUNITY

Mountain Family
HEALTH CENTERS
Impact

The impact presented in this report is a testament to the commitment, passion and vision of our Board of Directors, staff, community, and funding partners, for whom we are very grateful for their past, present and future support.

Over the past 40 years, Mountain Family Health Centers has grown into the health care home for more than 20,600 persons, serving the integrated medical, dental and behavioral health needs for individuals and families in Garfield, Eagle, Pitkin and Rio Blanco counties. Mountain Family has made important progress in providing access to care for all, regardless of economic or insurance status, ethnicity or race, as we believe access to affordable healthcare is a basic human right.

Since 2012, Mountain Family has more than doubled the number of patients served, care delivery sites and world class staff providing care. However, our work is not done. Mountain Family is continuing to expand access to care in Western Colorado. Construction for the new Basalt Integrated Health Center, scheduled to open in early 2019, has begun and the “Building Health for All” capital campaign is seeking funding for this important project. Once completed, Basalt Integrated Health Center will provide access to affordable medical, dental and behavioral health care for more than 3,700 people each year.

Ross A. Brooks
CEO, Patient
Mountain Family Health Centers
Most Patients Are Either On Medicaid Or Uninsured

83% Of Patients Live At Or Below The Federal Poverty Level (FPL)
$24,120 for an individual or $49,200 for a family of four

83% Of Patients Are Hispanic

More Than Half Of Patients Are Hispanic

83% Under 200% Poverty

Community Impact

PATIENTS SERVED
20,600 PATIENTS
93,689 PATIENT VISITS

PATIENT PROFILE

83% UNDER 200% POVERTY

Economic Impact

TOTAL ECONOMIC IMPACT
$28,193,487 ANNUALLY
$13,305,245 DIRECT HEALTH CENTER SPENDING
$14,888,242 COMMUNITY SPENDING

PATIENT PROFILE

83% UNDER 200% POVERTY

EMPLOYMENT

244 TOTAL JOBS
164 MOUNTAIN FAMILY 84 COMMUNITY

TOTAL TAX REVENUE

$4,054,499 ANNUALLY
STATE & LOCAL $1,048,727
FEDERAL $3,005,772

INCOME

33% 101-200% FPL
17% >200% FPL
50% <100% FPL

ETHNICITY

60% HISPANIC OR OTHER MINORITY
40% NON-HISPANIC NON-LATINO/A

COST SAVINGS

$18.1 MILLION ANNUALLY
In our integrated care model, we treat the whole patient. Medical, dental and behavioral issues may all be linked.

A patient may come in for care for one reason and in the course of admitting them, we discover there are other underlying issues that have brought them in.

A case in point happened recently when a patient came into the dental office in pain and distraught. Her tooth pain was an acute issue needing attention, but our dental assistant soon discovered this patient’s husband had committed suicide just days before and she was still trying to cope with his loss. Our behavioral health specialist, Oyen Hoffman, was able to talk to the patient in the dental chair and let her share her story, which then allowed us to finish her appointment and relieve her physical pain.

The integrated care this patient received helped her cope with events in her life and shows the benefit of having integrated health care in our clinics.
“This Is What We’ve Worked For.”

“For all my 17 years at Mountain Family, the Roaring Fork Valley has desperately needed more affordable health care—especially primary medical care integrated with dental and behavioral care.

“Our hard work towards that goal is finally paying off, thanks to the support of community members like you. Opening very soon, the new Basalt Integrated Health Center will expand our medical and behavioral services, and it will finally include a dental clinic. Located just off Highway 82, this new center will serve more than 3,700 patients each year, providing affordable, high quality care for all.

“At facilities like this, Mountain Family makes miracles happen every day. Everyone here plays an incredible role in improving people’s lives, and sometimes even saving them. I have been lucky to serve our many patients and to call Mountain Family my family. This is why I urge you to become part of Mountain Family’s future with a donation to the Basalt Integrated Health Center, helping us staff and equip this wonderful new community asset. Please learn more and donate at www.mountainfamily.org/give, or call (970) 945-2840.”

– Jenny Lang,
Family Nurse Practitioner
Site Medical Director
Glenwood Springs and
Edwards Health Centers
“Now My Dream Is Coming True.”

“Throughout my 38 years practicing across Eagle County, I’ve hoped for an integrated health center that provides care for all, regardless of their insurance status or ability to pay.

“A new, state-of-the-art Edwards Integrated Health Center will open in 2020 thanks to generous help from community members like you, and a remarkable partnership between Mountain Family Health Centers, Mind Springs Health and Eagle County Health and Human Services, which will occupy the complex together. This will bring affordable, integrated primary medical care, behavioral care and dentistry to 5,250 Eagle County patients per year, providing all Eagle County residents a one-stop-shop for health services.

“I’ve advocated this kind of holistic, integrated approach to health throughout my career. This is why I urge you to become part of Mountain Family’s future with a donation to help staff and equip the coming Edwards Integrated Health Center. Read more about the center and donate at: www.mountainfamily.org/give, or call (970) 945-2840.”

- Dr. Kent Petrie
"The care Mountain Family Health Centers provides to over 20,000 people across the West Mountain region is a model for integrated health care in Colorado. I have seen their work first hand, and their relentless focus on patient-centered care and high quality allows their patients to live healthy and productive lives."

Donna Lynne - Lieutenant Governor, State of Colorado

"I had the best experience! The PA was so knowledgeable and caring. We did not feel rushed. The assistants drawing blood and helping answer mental health questions were amazing! THANK YOU FOR BEING SUCH A KIND AND THOROUGH TEAM!"

Gretchen Geary - Patient

"While traveling through Colorado, our daughter fell ill and needed medical treatment. With no urgent care facility around, we turned to Mountain Family. Despite us not being patients, Mountain Family fit us in within MINUTES of our call. Our daughter received excellent, personalized care from PA Claire Graff, who considered our individual needs as a result of our travel and tailored her treatment accordingly."

Beth Wilkins Flieger - Mother of Patient

"You saved my life. I’m eternally grateful to Mountain Family."

Diana Guzman - Patient

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"There are so many needy patients who don’t have access to high quality health care. It’s our mission to make sure everyone in the community has access to health care, regardless of their ability to pay."

Rob Stein - Patient, MFHC Board Member and School Superintendent

"Our focus is on care. Care for the individual whether a newborn or a grandpa. As a patient and an advocate it’s been wonderful to see how MFHC can make a difference in so many lives."

Karyn Anderson - Patient, MFHC Board Member and Social Advocate
Board of Directors

Jon Fox-Rubin
Chair

Rob Stein, PhD
Vice Chair

Monica Perez-Rhodes
Treasurer

Richard Gonzales
Secretary
Joined board in 2016. Mountain Family patient. Occupation: General Counsel, Colorado Mountain College

Faviola Alderete
Joined board in 2018. Occupation: Health Promotion Coordinator, Eagle County Public Health

Karyn ReNae Anderson

Samuel Bernal
Joined board in 2017. Occupation: Vice President, Integrated Marketing Solutions

Tom Boas

Faviola Alderete
Joined board in 2018. Occupation: Health Promotion Coordinator, Eagle County Public Health

Karyn ReNae Anderson

Samuel Bernal
Joined board in 2017. Occupation: Vice President, Integrated Marketing Solutions

Tom Boas

Trish Kramer
Joined board in 2017. Occupation: Nurse Home Visitor, Family Visitor Programs

Haidith Ramirez
Joined board in 2017. Occupation: Program Director, Roaring Fork School Health Centers

Mike Nugent
Joined board in 2018. Occupation: Deputy County Manager, Eagle County Government

Namrata Shrestha
Ex Officio Member
Joined board in 2017. Occupation: West Mountain Regional Health Alliance

Jerry Evans, PhD
Ex Officio Member

Partners

20/20 Eye Care
5028 Shoe Company
A New Path
A Woman’s Place
Addictive Behaviors Counseling
Advocate Safephouse
Alpine Bank
Alpine Legal Services
Alpine Springs Counseling
Aspen Chamber of Commerce
Aspen Community Foundation
Aspen Home Health Care
Aspen Homeless Center
Aspen Hope Center
Aspen Skiing Company
Aspen Strong
Aspen Thrift Shop
Aspen to Parachute Dental Health Alliance
Aspen Valley Hospital
Bosim Buddies
Bright by 3
Boulder Associates
Bureau of Primary Health Care
Calaway Cancer Center
Carbondale Chamber of Commerce
Caregiver Support Program
Caring for Colorado Foundation
Catholic Charities
Center for Health Progress
City of Aspen
Colorado Association of School-Based Health Centers
Colorado Colorectal Cancer Screening Program
Colorado Community Health Network
Colorado Community Managed Care Network
Colorado Department of Health Care Policy and Financing
Colorado Department of Public Health and Environment
Colorado Gives Day and Mountain West Gives
Colorado Health Institute
Colorado Health Services Corps
Colorado Mountain College
Colorado PEAK
Colorado Rural Health Center
Columbine Home Health
Community Health Association of Mountain/Plains States
Community Health Services, Inc.
Connect for Health Colorado
Cooking Matters
COPA Soccer / Vail Community Foundation
Defiance Thrift Store
Delta Dental
Eagle Chamber of Commerce
Eagle County Board of County Commissioners
Eagle County Human Services
Eagle County Manager
Eagle County Paramedics
Eagle County Public Health
Eagle County Schools
Eagle River Youth Coalition
Extended Table
Family Resource Center
Family Visitor Programs
Feed My Sheep
Garfield County Board of County Commissioners
Garfield County Healthy Communities Coalition
Garfield County Human Services
Garfield County Public Health
Garfield County School District 16
Garfield County School District No. RE-2
Glenwood Medical Associates
Glenwood Springs Chamber of Commerce
Grand River Health
GWS Workforce Center
Habitat for Humanity - Roaring Fork Valley
Harmony House
Health Services Resource Administration
Healthteacher

HeartBeat of Glenwood Springs
Henry Schein, Inc.
Heritage Park
Home Care & Hospice of the Valley
Hotel Glenwood Springs
iHeart Older People
Institute for Healthcare Improvement
Inclusive Healthcare Solutions
Jennifer Smith, Esq.
Kaiser Permanente
La Leche League
Lift-Up
Manaus Valley Project
Marillac Health
Mental Health Crisis Line
Mind Springs Health
My Community Health Foundation
National Association of Community Health Centers
National Health Services Corps
Newborn Hope
Next 50
NextGen
Northwest Colorado Health
Northwest Regional Primary Care Association
Nurse-Family Partnership
One Colorado
Our Community Foundation
Pathfinder Angels
Pediatric Partners
Personal Rehabilitation Center
Pitkin County Board of Commissioners
Pitkin County Healthy Communities Fund
Pitkin County Human Services
Pitkin County Manager
Pitkin County Public Health
Planned Parenthood – Glenwood Springs
Quality Health Network
Red Ribbon Project (Eagle)
Roaring Fork Transportation Authority
Rifle Chamber of Commerce
Rio Blanco County

HeartBeat of Glenwood Springs
Henry Schein, Inc.
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Hotel Glenwood Springs
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Pitkin County Human Services
Pitkin County Manager
Pitkin County Public Health
Planned Parenthood – Glenwood Springs
Quality Health Network
Red Ribbon Project (Eagle)
Roaring Fork Transportation Authority
Rifle Chamber of Commerce
Rio Blanco County
To become a supporter visit www.mountainfamily.org/give or call (970) 945-2840.
Providers & Caregivers

AVON
Melvin Betancourt, Behavioral Health Provider
Rachel Hickman, Family Nurse Practitioner
Cinia Kiesel, Dental Assistant 1
Cathy Lettice, Dental Hygienist
Anya Martinez Romo, Medical Assistant 3

Kent Petrie, Medical Doctor
Diane Purse, Pediatric Nurse Practitioner
Whitney Young, Behavioral Health Provider

GLENWOOD SPRINGS
Casey Aguirre, Medical Doctor
Anne Andersen, Registered Nurse
Elide Andrade, Medical Assistant 1
Marina Arias, Social Health Advocate
Emily Borkovec, Physician’s Assistant
Miri Am Cano Arroyo, Medical Assistant 3
Marie Chansky, Medical Doctor
Barbra Corcoran, Behavioral Health Provider
Nestor Escobar Lascuain, Medical Assistant 1
Storie Marchant Evans, Lead Medical Assistant
Fabiola Grajales, Social Health Advocate
Kelly Ketzenbarger, Registered Nurse
Matthew King, Behavioral Health Provider
Kellie Korth, Medical Assistant 1
Celeste Adriana Martinez, Medical Assistant 1
Patricia Mojarrar Gomez, Medical Assistant 3
Veronica Morales Palomera, Social Health Advocate Lead
Susan Orcutt, Family Nurse Practitioner: Lead Medical Assistant
Mary Patterson, Family Nurse Practitioner
Astrid Recinos, Behavioral Health Advocate
Colton Ristau, Registered Nurse
Nancy Soltero, Complex Care Nurse Lead
Christopher Tomozzi, Medical Doctor
Brian Torres, Social Health Advocate
Susan Vega-Cervantes, Medical Assistant 3
Sandra Viera, Social Health Advocate

BASALT
Anneliese Heckert, Doctor of Osteopathy, Site Medical Director
Suzanne Cano Kellay, Social Health Advocate
Sara Jacobs, Behavioral Health Provider
Jaci Lamb, Registered Nurse
Gracie Melendez, Medical Assistant 2
Bonnie Mendiburu, Lead Medical Assistant
Nataly Meraz, Clinic Nurse Facilitator
Tracie Walterscheid, Physician’s Assistant
Geneane Lazo, Behavioral Health Provider

EDWARDS
Michelle Rios, Medical Assistant 3
Aracely Aragon Marion, Medical Assistant 1
Adolfo Arroyo, Clinic Nurse Facilitator
Debra Burns, Adult Nurse Practitioner
Kathleen Chiocca, Registered Nurse
Pamela Herrera, Lead Medical Assistant
Ruby Maldonado, Medical Assistant 1
Leslie Martinez, Social Health Advocate
Rebecca McCaulley, Complex Care Nurse
Melissa Meyer, Family Nurse Practitioner
Claudia Morales, Medical Assistant 1

PRN
Helvia Salgado, Dental Assistant
Karen Shupe, Medical Assistant 1
Jennifer Jackson, Lead Medical Assistant
Bibiana Medina, Medical Assistant 2
Valeria Tovar-Guzman, Medical Assistant 2
Claire Graff, Certified Physician’s Assistant
Gail Mizen, Medical Doctor
Caron Coriner, Certified Nurse Midwife
Brett Deutscher, Family Nurse Practitioner
Sandra Deveney, Medical Doctor
Gabriela Khilnani, Family Nurse Practitioner
Miniam Vigil, Medical Assistant 2

MOBILE DENTAL UNIT
Areli Carbajal, Dental Assistant 1
Connor Rivers, Dentist

Anne Willburn, Complex Care Nurse
Jenny Lang, Family Nurse Practitioner/Internist, Site Medical Director, GWS/Edwards

RIFLE
Gladys Andrade, Medical Assistant 3
Sanja Basi, Dentist
Alondra C. Bustillos, Dental Assistant Lead
Biviana Calderilla Lopez, Sterilization Technician
Natasha Ellwood, Certified Physician’s Assistant

Audrey Schaiberger Fisher, Dentist
Alejandra Gallegos, Health Information Coordinator
Consuelo Gaytan, Lead Medical Assistant 3
Stephen Glass, Dentist, Dental Director
Maria Guzman-Tovar, Medical Assistant 3
Alejandro Hernandez, Dental Assistant
Owen Hoffman, Behavioral Health Addictions Specialist, Supervisor
Comrin Johnson, Certified Physician’s Assistant
Candice Rodriguez, Behavioral Health Provider
Siouxame Meuse, RN BSN Practice Manager
Crystal Meckham, Dental Hygienist
Raquel Olivas, Dental Assistant
Laura Ortega, Social Health Advocate
Matthew Percy, Medical Director, Site Medical Director
Brenda Perez Gonzalez Mendez, Registered Nurse
Anai Quezada Bencomo, Dental Hygienist
Elizabeth Quinn, Registered Nurse, Complex Care Nurse
Concepcion Ruiz, Dental Assistant Lead
Gary Scheiner, Behavioral Health Director
Aracely Solis, Dental Assistant

AVON & EAGLE FAMILY PLANNING
Karen Torres, Registered Nurse, Clinic Nurse Facilitator
Eagle County Title X
Kenzie Kuhl, Certified Nurse Midwife

Karen Torres, Registered Nurse, Clinic Nurse Facilitator
Eagle County Title X
Kenzie Kuhl, Certified Nurse Midwife

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Locations

AVON SCHOOL-BASED HEALTH CENTER
850 West Beaver Creek Blvd.
Avon, CO 81620

NEW LOCATION - MOUNTAIN FAMILY AVON FAMILY PLANNING
100 Beaver Creek Blvd.
Avon, CO 81620

BASALT HEALTH CENTER
234 Cody Lane
Basalt CO 81621
-Coming Jan 2019
123 Emma Lane
Basalt, CO 81621

NEW LOCATION - MOUNTAIN FAMILY EAGLE FAMILY PLANNING
551 Broadway
Eagle, CO 81631

EDWARDS HEALTH CENTER
320 Beard Creek Road
Edwards, CO 81632

GLENWOOD SPRINGS HEALTH CENTER
1905 Blake Ave., Suite 101
Glenwood Springs, CO 81601

MOBILE DENTAL VAN
0020 Eagle County Drive
El Jebel, CO 81623
-and-
1905 Blake Avenue, Suite 101
Glenwood Springs, CO 81601

RIFLE HEALTH CENTER
195 W. 14th Street, Bldg. C
Rifle, CO 81650

MAIN OFFICE
2700 Gilstrap Court, Suite 100
Glenwood Springs, CO 81601
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Email: contact@mountainfamily.org
Web: mountainfamily.org