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**HOW WE'RE DOING: OUR LATEST IMPACT REPORT**

New Basalt Integrated Health Center and Other Accomplishments

By Ross Brooks, Chief Executive Officer

The impact presented in [this report](#) is a testament to the commitment, passion and vision of our Board of Directors, staff, community, and funding partners, for whom we are very grateful for their past, present and future support. Over the past 40 years, Mountain Family Health Centers has grown into the health care home for more than 20,600 persons, serving the integrated medical, dental and behavioral health needs for individuals and families in Garfield, Eagle, Pitkin and Rio Blanco counties. Mountain Family has made important progress in providing access to care for all, regardless of economic or insurance status, ethnicity or race, as we believe access to affordable health care is a basic human right.

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BOARD OF DIRECTORS ADDRESSES PUBLIC CHARGE ISSUE
Comment, Resolution on Proposed Changes to Federal Rules

The Mountain Family Health Centers Board of Directors passed a resolution on November 27th, 2018 opposing proposed federal public charge rule changes. Mountain Family joins several other organizations in doing so, including The Colorado Trust and The Colorado Health Foundation.

NEW WEST SPRINGS HOSPITAL GRAND OPENING
Congratulations to Mind Springs Health

Mind Springs Health is hosting public grand opening activities on Wednesday, December 5th for a new psychiatric facility in Grand Junction. The new West Springs Hospital will allow Mind Springs to provide care for children and adolescents with a new unit dedicated to those patients, as well as doubling the overall number of people receiving care.

HAVE YOU ENROLLED IN HEALTH COVERAGE?
Assistance Available by Phone and In Person
By Silvia Santana, Mountain Family Outreach and Enrollment Manager

Mountain Family Health Centers Health Coverage Guides are prepared to assist residents who need to enroll and apply for financial help during open enrollment. Residents have until Saturday, December 15th, to enroll in health insurance coverage that starts January 1st, 2019. It is possible to sign up between December 15th and January 15th, though insurance coverage chosen during that window will become effective February 1st, 2019.

DATA DOCTOR: BURNOUT AMONG HEALTH CARE PROVIDERS
Working with Our Providers to Prevent Industry-Wide Problem
By Dr. Chris Tonozzi, MD, Director of Data Quality

Health care providers at Mountain Family Health Centers see lots of hardworking patients come through our doors, so when I first heard that health care field is facing a crisis related to provider burnout, I felt chagrined when I compared our privilege to that of our hardworking patients. After all, providers are
respected, high-paid professionals. But the data that is being assembled nationally reveals that there are some serious concerns at hand.

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MIRA HELPS RESIDENTS IN EAGLE COUNTY
Sharing Services & Resources with Spanish-Language Residents

We’d like to share a video about an important new health care resource in Eagle County. MIRA is an RV that visits county communities regularly, sharing information about health care services (including Mountain Family Health Centers) and other services available in Eagle County. The name is an acronym for "Mobile Intercultural Resource Alliance," and the goal is to reach residents who need help and don’t know about community resources, with a focus on residents who speak Spanish. (Recently that help included ways to recover from the 2018 Lake Christine Fire.) MIRA is a collaboration by Eagle County, Vail Health, and the Our Community Foundation.

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HOLIDAY CLOSURES
Regular Hours Most of December & January

Mountain Family Health Centers extends season’s greetings to our patients, supporters and partners this holiday season. Our health centers will have the following holiday hours or closures:

Monday, December 24th: open 8am - 2pm
Tuesday, December 25th: All health centers closed
Tuesday, January 1st: All health centers closed

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DECEMBER 2018 MARIPOSA AWARD
Congratulations to Laura Ortega & Beth Quinn

The winners of the December 2018 Mariposa Award are Laura Ortega and Beth Quinn. Laura is a Social Health Advocate and Beth is a Complex Care Specialist; both work at our Rifle health center. Laura and
Beth were nominated by Brenda Gonzalez, RN. We appreciate their hard work and dedication to providing the best care possible for Mountain Family patients. Congratulations, Laura and Beth.

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DECEMBER 2018 EXEMPLARY CARE AWARD
Congratulations to Gary Schreiner, PhD

The winner of the December 2018 Exemplary Care Award is Gary Schreiner, PhD, LMFT, Behavioral Health Provider & Behavioral Health Director.

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