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Our Mission:
To provide high quality, integrated primary medical, behavioral, and dental health care in the communities we serve, with special consideration for the medically under-served, regardless of ability to pay.
Dear Friends,

Mountain Family Health Centers’ mission is to provide high quality, integrated primary medical, behavioral, and dental health care in the communities we serve, with special consideration for the medically under-served, regardless of ability to pay.

Today, MFHC is the health care home for more than 17,000 residents of Garfield, Eagle, Pitkin and Rio Blanco Counties. MFHC believes that access to affordable health care is a human right, not a privilege, and we are working diligently to expand our facilities and programs to be able to provide affordable health care to the more than 18,000 low-income residents of our region who do not yet utilize MFHC. MFHC has made great strides in our pursuit of the Quadruple Aim, which is a compass for optimizing health system performance, and includes:

**Improving the Patient Experience of Care:**
- MFHC provides integrated medical, behavioral and oral health care
- Care teams provide patient-centered care and comprehensive care coordination
- Leadership transitioning to a value based system of care.

**Reducing the Per Capita Cost of Health Care:**
- 84% increase in patients enrolled in Medicaid improving access to care
- Lowered cost of care for Medicaid patients with decreases in emergency room utilization, unnecessary hospital readmissions and high cost imaging
- MFHC generates $15.7 million of positive economic impacts, including jobs, tax revenues, and savings to the health care system
Improving the Health of Populations:

• MFHC’s Care Teams perform above the national clinical outcome goals for childhood immunizations; hypertension control; tobacco screening and cessation; healthy weight screening, nutrition and activity counseling; depression screening and follow-up; early entry into prenatal care; and healthy birth weight babies.
• MFHC was the top performing community health center in Colorado for helping our patients control diabetes.

Improving the Well-being of the Care Team:

• Addition of fourth aim targeting employee well-being.
• Named Top Ten Colorado Company to Work for in 2015.
• Health Links Healthy Business Certified Leader.
• Investment of resources in employee development, retention and wellness.
• Joined Valley Health Alliance to lower health insurance costs and provide assessment and coaching for addressing health issues.

Looking ahead, I am optimistic about Mountain Family’s continued growth and expansion to increase our ability to serve a larger percentage of the 35,000 low-income residents in our region. In the coming year, we will embark on a comprehensive capital campaign to expand the Basalt, Edwards and eventually, Glenwood Springs community health centers. Our first school-based health center opens in Avon in July 2016. We will increase access to oral health care by adding dental care to Basalt and implementing a new SMILES tele-dentistry project in Avon and four community sites in Garfield County. I invite you to support Mountain Family Health Centers as we continue our leadership in improving health and health care.

With gratitude for your business and support over the past, and future 38 years.

Ross A. Brooks, CEO
**Income**

- **Federal Poverty Level:**
  - 2016 200% FPL: 1 person $23,760, family of 4 $48,600
  - 2016 100% FPL: 1 person $11,880, family of 4 $24,300

**Gender**

- Male: 58%
- Female: 42%

**Ethnicity**

- Non-Hispanic/Latino/a: 60%
- Hispanic/Latino/a: 40%

**Age**

- Pediatric: 66%
- Adult: 34%

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*Federal Poverty Level:*

2016 200% FPL: 1 person $23,760, family of 4 $48,600
2016 100% FPL: 1 person $11,880, family of 4 $24,300
Patient Visits by Category 2015

- Medical: 37,734
- Care Coordination: 5,819
- Dental: 4,559
- Behavioral: 1,252

June 2013 Patient Mix

- Commercial: 19%
- CHP+: 3%
- Medicare: 5%
- Medicaid: 25%
- Uninsured: 48%

December 2015 Patient Mix

- Commercial: 17%
- CHP+: 3%
- Medicare: 4%
- Medicaid: 46%
- Uninsured: 32%
Clinic Locations

MFHC’s Current Penetration of Low Income Population of Service Area= **48.6%**

*Federal Poverty Level:
2016 200% FPL 1 person $23,760; family of 4 $48,600
2016 100% FPL 1 person $11,880; family of 4 $24,300

MFHC current penetration of individuals and families living at or below 200% of the federal poverty level* in Garfield, Eagle, Pitkin, and Rio Blanco Counties:

**Garfield County**
- Glenwood Springs 65%
- Rifle 45%
- New Castle 65%
- Silt 40%
- Carbondale 35%
- Parachute 15%

**Eagle County**
- Edwards 20%
- Avon 25%
- Minturn 35%
- Vail 7%
- Eagle 20%
- Gypsum 20%

**Pitkin County**
- Snowmass 45%
- Snowmass Village 10%
- Basalt 40%
- Aspen 25%
For nearly 50 years, U.S. health centers have delivered comprehensive, high-quality preventive and primary health care to patients regardless of their ability to pay, becoming one of the largest safety net systems in the country.

Mountain Family Health Centers has been no exception. In 2014, Mountain Family Health Centers provided care to many of the most underserved members of its community. In addition to providing quality care, Mountain Family Health Centers generated positive economic impacts, including jobs, tax revenues and savings to the health care system.
Rob Stein, PhD – Chair
Mountain Family Health Centers Patient
Date Joined: 12/13
Occupation: Superintendent, Roaring Fork School District

Jon Fox Rubin – Vice Chair
Mountain Family Health Centers Patient
Date Joined: 12/14
Occupation: Executive Director, The Manaus Fund

Liz Stark, BSN, RN – Quality Improvement Committee Chairperson
Date Joined: 6/12
Occupation: Public Health Director, Pitkin County

Monica Rhodes – Treasurer
Date Joined 12/13
Occupation: Controller, Colorado Rocky Mountain School

Karyn ReNae Anderson
Mountain Family Health Centers Patient
Date Joined: 3/14
Occupation: Enrichment Leader, Vail Valley Foundation

Tom Boas
Mountain Family Health Centers Patient
Date Joined: 3/11
Occupation: Business Owner

Amanda Klahr, MSN, RN – Development Committee Chairperson
Mountain Family Health Centers Patient
Date Joined: 4/15
Occupation: Director, Youth Recovery Center

Kelly Staight
Date Joined: 10/15
Occupation: Controller, Vail Valley Medical Center

Richard Gonzales – Secretary
Mountain Family Health Centers Patient
Date Joined: 3/16
Occupation: General Counsel, Colorado Mountain College
Thank You, Providers

Basalt | 234 Cody Lane
- Jenny Lang-Burns (FNP, CNM, Site Medical Director)
- Gail Mizner (MD)
- Claire Chappell (PA-C)
- Rachel Menke (FNP)
- Sara Jacobs (LCSW)

Edwards | 320 Beard Creek Road
- Josh Rusk (MD, Site Medical Director)
- Kent Petrie (MD)
- Carol Conger (FNP, CNM)
- Debra Burns (FNP)
- Brett Deutcher (FNP)
- Diane Purse (FNP)
- Melvin Betancourt (LCSW)
- Whitney Young (MSW)

Glenwood Springs | 1905 Blake Ave, Suite 101
- Amy Ryn, (DO, Chief Medical Officer)
- Jenny Lang-Burns (FNP, CNM, Site Medical Director)
- Anneliese Heckert (DO)
- Chris Tonozzi (MD, Director of Data Quality)
- Rebecca Novak (FNP)
- Sandra Deveny (MD, PRN)
- Susan Orcutt (FNP)
- Katy Rieves (MD)
- Mary Patterson (FNP)
- Barbara Corcoran (MSW)

Rifle | 195 West 14th Street
- Garry Millard (DDS, Dental Director)
- Matt Percy (MD, Site Medical Director)
- Corrinne Johnson (PA-C)
- Natasha Elwood (PA-C)
- Stephen Glass (DDS)
- Lauren Roper (DDS)
- Crystal Mecham (DH)
- Gary Schreiner (PHD, LMFT)
- Oyen Hoffman (LMFT)
- Gregory Scott (MD)